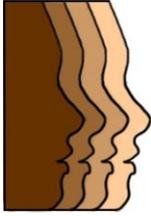
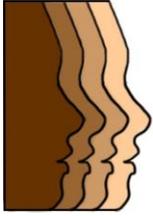


**Cultural Competence Test for Healthcare Providers  
Without Answers**

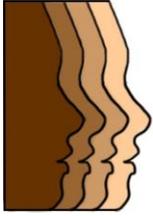
1.     T     F  
A responsible healthcare provider can eliminate his or her own prejudices or negative thoughts about certain types of patients.
  
2.     T     F  
You should trust your first impression of someone because it's the most accurate.
  
3.     T     F  
While the patient-provider rapport is important for patient satisfaction, clinical outcomes are determined by the accuracy of the diagnosis and effectiveness of the treatment, rather than the rapport between the provider and patient.
  
4.     T     F  
The most effective way to ensure the patient understands how to take prescribed medicine is to ask in a warm and friendly manner, "Do you have any questions?"
  
5.     T     F  
In some cultures people believe that talking about illness and death will cause it to happen.
  
6.     T     F  
Forty percent of people in Guatemala speak a language other than Spanish as their primary language and many don't consider themselves Hispanic or Latino.
  
7.     T            F  
Some studies show that patients prefer healthcare providers who are similar to them racially and ethnically, however, other research shows that patient satisfaction is more closely tied to having a provider of any race who listens to them.
  
8. Which of the following is most often true?



- a. If the patient does not speak English, it's better to ask a bilingual family member to interpret than to rely on an interpreter who doesn't know the patient's history.
  - b. As long as the family member is truly bilingual, he will be able to interpret accurately.
  - c. Family members should not be used to interpret medical information, except in an emergency when no other interpreter is available.
9. Which of the following is most often true?
- a. If two people are from the same country and speak the same language, they share the same culture.
  - b. People of the same race share the same culture.
  - c. Level of education can affect culture as much as race and country of origin.
10. Which of the following is true?
- a. According to the National Community Pharmacists Association, 10% of patients report not always taking their medications as prescribed.
  - b. Patients take medicine as prescribed when they perceive the benefits to be greater than monetary costs, side effects, and inconvenience.
  - c. If the patient can repeat the medical instructions word for word, it proves that she understands how to take medications at home.
11. Which of the following is most often true?
- a. Stereotypes are true of some individuals within a racial or ethnic group.
  - b. A person who is secretly prejudiced regarding certain types of people should not be working in health care.
  - c. Most educated and moral people are not prejudiced.
12. Which of the following is NOT true?
- a. A culturally competent healthcare provider worker asks a lot of open-ended questions.
  - b. Patients are more likely to adhere to medical advice when they actively participate in developing the treatment plan.
  - c. In order to be culturally competent, it is essential for a healthcare provider to study the traditions, holidays, and beliefs of the cultural groups he or she is working with.



13. Which of the following is most often true?
- A provider should demonstrate acceptance of folkloric or traditional healing practices, unless the health practice is harmful.
  - Once they see how effective modern medicine is in the US, most people forget the traditional healing methods they used in their home countries.
  - Herbal remedies are harmless, since they're natural.
14. During a medical visit with a patient with a limited ability to speak English, which of the following is LEAST useful?
- Asking questions that require the patient to give a simple "yes" or "no" answer, such as "Do you have trouble breathing?" or "Does your knee hurt?"
  - Asking the patient to explain in his or her own words how to take the medication at home.
  - Asking the patient whether he or she would like to have a qualified interpreter for the medical visit.
15. Which of the following are the correct ways to communicate with a patient through an interpreter?
- Make eye contact with the interpreter when you are speaking, then look at the patient while the interpreter is telling the patient what you said.
  - Speak for a few minutes and then pause for the interpretation.
  - Rely upon the interpreter to explain the patient's statement.
  - None of the above.
16. Which of the following is true:
- Muslims are an ethnically diverse group of people who come from throughout the world including the Middle East, Europe, Asia, Africa, the Caribbean, and the United States.
  - Some Muslim women are assertive leaders who address men as equals.
  - Some Muslims believe that eye contact between a man and a woman is a form of flirting and consequently some Muslim women avoid eye contact with men.
  - All of the Above
17. Which of the following is true about people who identify as LGBTQ?
- The rate of suicide attempts is 4 times greater for LGB youth than that of straight youth.
  - In a national study, forty percent of transgender adults reported having made a suicide attempt.



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- c. The children of same sex parents have similar social and emotional outcomes as children of heterosexual parents.
- d. All of the Above